

# Company Fact Sheet

Company contact:  
Katie Gonzalez  
813.321.1034  
kgonzalez@telovations.com  
www.telovations.com

## Telovations

Telovations provides enterprises with cost-effective communications solutions that enhance productivity. A facilities-based competitive local exchange carrier, Telovations delivers advanced features and software applications over its Real-Time Network™.

Services are sold in customized packages that include applications and hardware bundled together in one affordable and predictable monthly subscription. Clients can include IP Phone Packs in their packages or update legacy systems with advanced features without replacing expensive hardware. This differentiating strategy eliminates the need for costly capital expenditures, provides significant cost savings, simplifies management, increases productivity, and offers our clients new ways to collaborate with their customers and staff.

Telovations believes that the key to success is our proven ability to deliver leading-edge applications while achieving standards of reliability and sound quality that meet or exceed traditional service delivered via the public switched telephone network (PSTN). All Telovations services are delivered through dedicated T-1 or fiber optic connections over an end-to-end Cisco-Powered network monitored 24/7 from redundant network operations centers.

## Products

Managed SIP Trunking - An enterprise-class solution that is your conduit to a converged IP world utilizing your existing telephone equipment

Hosted PBX - Outsourced, hosted phone system provides all the benefits of IP communications without the upfront capital cost and ongoing maintenance

Hosted Call Center - On-demand, full featured call center functionality for individual centers, multi-site centers and home workers, easily scalable, predictable pricing

Disaster Redirect - Redundant, easily configured solution to protect your business from natural disasters, power outages and other service disruptions

Unified Messaging - Hosted service to receive all of your email, voice mail and faxes on your desktop, Blackberry, Iphone, or other mobile device

## Management Team

Mark Swanson - Chairman and Chief Executive Officer

Rick Schonbrun - President

Kevin Donald - Chief Financial Officer

Doug Knight - Vice President of Engineering

Katie Gonzalez - Director of Marketing

